# JOB SATISFACTION IN COLLEGE TEACHERS: A SURVEY BASED STUDY OF COLLEGES OF COIMBATORE

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Abstract— Higher education in India has recorded impressive growth since Independence. Hence India has to compete with global economy where we need qualified faculties. Here the faculties have played a major role in our educational system. A teacher is a backbone of a nation and its progress depends upon the education system The role of teacher is very significant in the development of a country. He acts as a coach, mentor, trainer, and guide. Job satisfaction of the faculty members plays a vital role among students' education. When teachers are satisfied with their job then only they can perform their responsibilities with more concentration and devotion. Job satisfaction among college teachers is good not only for themselves but society as a whole. The factors determines job satisfaction vary according to gender, age, experience, and position. With this background data have been collected from the faculty members those who are working in the colleges in around Coimbatore. This study attempts to evaluate job satisfaction of teachers in different colleges in Coimbatore. It focuses on the factors deciding the job satisfaction of the teachers and the impact on their performance. Correlation analysis used to test the hypothesis

# 1. INTRODUCTION

The teaching is one of most respectable profession and plays a vital role in development of societies. The teachers facilitate students to gain knowledge, information for their development and to accept the responsibility of taking the nation towards development, therefore the teachers are considered as the pillars of the society

The need of every teacher is independence, recognition, security and new experience. Needs are important for everyone, if the needs of teachers are not met, the unrest and dissatisfaction among teachers is increased which is very unhealthy for not only teachers but also for students. The job is a vital component of life and also a main source of income. The job of a teacher requires a major part of day and is also a source of contribution in the society; hence the satisfaction of job is necessary for a teacher as well as overall wellbeing.

The relationship of job dissatisfaction and satisfaction depends upon what one expects and obtains from one's job. The ability to meet the needs of teachers and improve the performance is the job satisfaction and when one is satisfied from the job, the competencies, skills and knowledge is reflected from one's behaviour. Therefore, the job satisfaction is very important for productive activities in the college as well as for the growth of any educational system in the world.

## 2. LITERATURE REVIEW

Renuka S Nifadkar, & Dr. Anil P Dongre (2014) investigate the influence of job satisfaction and demographic characteristics on organizational commitment among teachers of Girls\_ College, Pune, India. The study .revealed that there significant positive relationship between job satisfaction and organizational commitment, there was a significant positive relationship between age and organizational commitment; and there was significant negative relationship between education and organizational commitment.

Nirav Dave, Dharmesh Raval(2014) in their study they found that there are several factors affecting job satisfaction of an employee. The output of this study is known as a Job Satisfaction Factors (JSF) for management teachers of Gujarat. Hence to understand and retain valuable and knowledgeable faculties, these factors are essential and employer can use these factors as preventive measures to retain talent and encourage them for performance.

Leelavathy .K, (2012) investigated job satisfaction among the women teachers of self-financing engineering colleges in Chennai. The job dissatisfaction of women teachers may lead to less involvement in teaching. The study has found determinants of job satisfaction indicated that among different variables, satisfaction variables were positively related to teacher student relationship, job involvement and role change while, salary, discipline and work environment were negatively related with job satisfaction among women teachers.

Tabassum azmi . F, Mohan sharma.G, (2012) in their study they describes the relationship between job related dimensions and job satisfaction of teaching staff of B-schools in India using Structure Equation Modeling . The findings of the study indicated that there is a positive relationship among pay satisfaction, satisfaction with supervision, satisfaction with work-schedule flexibility and teachers" job satisfaction. Promotion opportunities were not found to be an influential factor leading to teachers" job satisfaction.

Kayalvzhi. Shokkanathan. K,(2011) in their study clearly indicate that the lecturers employed in arts colleges situated in Salem are highly dissatisfied with their jobs. The factors which are intrinsic to the job and motivated them were



recognition, work itself, possibility of growth and the extrinsic factor that acted as a major dissatisfying factor was poor compensation and benefits offered by the institution.

## 3. OBJECTIVES OF THE STUDY

This main purpose of the study is to evaluating the level of job satisfaction and investigating the factors affecting it in the teachers at Coimbatore town.

#### 4. METHODOLOGY

A convenience sample consisting of 110 teachers working in different Colleges at Coimbatore town participated in the study. Questionnaires were administered to assess Job satisfaction. The collected data was analyzed with Mean, Standard Deviation, and Correlation.

Results and Discussion

This section deals with the analysis of the data collected from the respondents.

Table: 1 Demographic characteristics of the Sample

Demographic Variables	Group	No. Of Respondents	%		
	Below 30Years	28	25.45		
Age	31 Years to 35 Years	36	32.73		
-	36 Years to 40 Years	20	18.18		
	41 Years to 45 Years	18	16.36		
	46 years & above	8	7.27		
Gender	Male	42	38.18		
	Female	68	61.82		
Marital Status	Married	72	65.45		
Maritai Status	Unmarried	38	34.55		
	PG	18	16.36		
Educational qualification	M. Phil	46	41.82		
	Ph. D	34	30.91		
	NET / SET	12	10.91		
Designation	Assistant Professor	56	50.91		
8	Associate Professor	42	38.18		
	Professor	12	10.91		
	Below 2 Years	18	16.36		
Years of experience	2 to 5 Years	55	50.00		
	5 to 7 Years	27	24.55		
	Above 7 Years	10	9.09		
	Below Rs. 10, 000	16	14.55		
Monthly Salary	Rs. 10,001 – 20,000	65	59.09		
	Rs. 20,001 – 30,000	17	15.45		
	Above Rs. 30,000	12	10.91		

#### Table 2: Overall level of Teacher's Satisfaction

S.No	Workplace Condition	Mean	SD	
1.	Nature of the management	3.59	1.102	
2.	Participation and freedom in decision making	3.55	1.029	
3.	Discharge of routine work	3.70	0.969	
4.	Inter – personal relationship	3.40	1.054	
5.	Parental care and Parent Support	3.53	1.243	
6.	Students attitude and Involvement	3.45	0.947	



	Arriving late at college	Abse nt	Skippi ng class	Violati ng dress code	Classr oom disturb	Cheat	Profan ity	Vandal	Theft	verbal abuse	Physic al injury	Overall Job satisfacti on
Arriving late	1	041	.659 (**)	.767 (**)	006	.184 (**)	007	.643 (**)	.639 (**)	039	061	.173 (**)
Absenteeism	041	1	004	028	.693 (**)	.141 (**)	.709 (**)	090	043	.453 (**)	.338 (**)	.041
Skipping class	.659 (**)	004	1	.738 (**)	.002	.135 (**)	.000	.603 (**)	.604 (**)	042	063	.103 (*)
Violating dress code	.767 (**)	028	.738 (**)	1	.019	.159 (**)	.021	.699 (**)	.688 (**)	062	120 (*)	.198 (**)
Classroom disturbance	006	.693 (**)	.002	.019	1	.159 (**)	.815 (**)	062	041	.477 (**)	.326 (**)	.002
Cheating	.184 (**)	.141 (**)	.135 (**)	.159 (**)	.159 (**)	1	.101 (*)	.145 (**)	.109 (*)	.084	.039	.004
Profanity	007	.709 (**)	.000	.021	.815 (**)	.101 (*)	1	028	013	.437 (**)	.317 (**)	.030
Vandalism	.643 (**)	090	.603 (**)	.699 (**)	062	.145 (**)	028	1	.644 (**)	094	052	.227 (**)
Theft	.639 (**)	043	.604 (**)	.688 (**)	041	.109 (*)	013	.644 (**)	1	.034	067	.185 (**)
Verbal abuse	039	.453 (**)	042	062	.477 (**)	.084	.437 (**)	094	.034	1	.226 (**)	.010
Physical injury	061	.338 (**)	063	120 (*)	.326 (**)	.039	.317 (**)	052	067	.226 (**)	1	092
Overall Job satisfaction	.173 (**)	.041	.103 (*)	.198 (**)	.002	.004	.030	.227 (**)	.185 (**)	.010	092	1
Ν	110	110	110	110	110	110	110	110	110	110	110	110

Table 3: Inter correlated matrix for overall job satisfaction and students' behaviour

\* Correlation is significant at the 0.05 level (2-tailed). \*\* Correlation is significant at the 0.01 level (2-tailed).

The calculated value is .0.41 (\*\*) and (P< 0.01) the calculated value is less than the table value. Hence, null hypothesis is rejected and research hypothesis is accepted.

The job satisfaction is one of important element of teaching profession; the job satisfaction of Teacher is directly proportional to the performance and effectiveness of the College. From this limited study, it is found that there are varieties of factors which affect teachers' job satisfaction. These factors include non-availability of accommodation, stumpy salary, working environment, lengthy procedures to follow rules and regulations of the job, and class room activities, behavior and attitude of superiors; freedom for participating in decision making, recognition of the society. The above factors have great effects on the satisfaction level of teachers.

The teachers should be provided better training methods, restroom facilities and also training to overcome the stress during job. There should be a better relationship with administrative authorities and teaching staff; they should be involved while making any policy decision at higher levels for attaining higher satisfaction from all such aspects of their profession. Similarly beneficial prospects (opportunity, team spirit, vacation and bonus) demonstrated more content of teacher's satisfaction. Those teachers who are satisfied with their jobs, takes interest to teach students with efficiently and effectively The result of the study indicates that 52.38% of the teachers working in the colleges of Coimbatore were not satisfied with their jobs. The study further indicates that stumpy salary and lack of facilities in the College are also main factors that lead to job dissatisfaction in the teaching staff. The working environment and designation also plays an important role in job satisfaction, however the mean job satisfaction score among the teaching staff still remained low. It was further observed that the teachers especially lecturers were not satisfied with their job due to stumpy salary package and non-availability government accommodation as according to them the salary is not enough to cover daily expenses such as rent of houses, transportation daily household expenses etc. This indicates that respondents felt that their salaries cannot make it more at par with the present economic condition. Thus, salaries could make them more satisfied with their job.

As per international standards the average pupil-teacher ratio is 40:1. Whereas, during interview it was observed that the teaching staff is appointed/posted by the higher authorities of Education and Literacy Department and there is lack of proper planning for pupil-teacher ratio. Either teaching staff is posted in excess or there is shortage of teaching staff in colleges in particular subject(s). Moreover the need of every college is not considered while transfer/posting of any teacher. Consequently the performance of teachers is affected on one hand and the quality of education is also affected on the other hand which leads to dissatisfaction among teaching staff.

The job satisfaction is one of important element of teaching profession, the job satisfaction of Teacher is directly proportional to the performance of and effectiveness of College; it is found that there are varieties of factors which affect teachers' job satisfaction. These factors include non-availability of trainings/workshops to face the stress during job, lack of facilities, financial aspects, behavior and attitude of superiors, subordinates, students, freedom for participating in decision



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making, recognition of the society etc. The level of job satisfaction in college teachers is greatly affected by above factors. The job satisfactions among male and female teachers have a high degree of positive correlation and there is also a positive correlation between job satisfaction and length of service among teaching staff of colleges.

### 5. CONCLUSION AND RECOMMENDATION

Due to stumpy salary, delay in promotion, non-availability of accommodation, lack of appropriate facilities in the colleges and work life imbalance almost half of the teaching staff was dissatisfied with their jobs. Improper planning for appointment/posting of teaching staff was also found as a vital issue in the present study. Considering the results of the study, it is proposed that the pay and promotion policy should be reviewed and government accommodation with sufficient facilities should be provided to the teaching staff in-order to motivate them to work with more attention, dedication, hard work and commitment in the best academic interest.

The college teaching staff should be provided sufficient trainings to update their knowledge improve their performance and face the challenges and stress during job. The teaching staff should also be provided latest trainings for improvement of their performance and there should also be a better relationship with administrative authorities; the teaching staff may also be given sufficient freedom for decision making in their teachings for attaining higher satisfaction level. The workshops may also be organized from time to time in-order to update the knowledge of teaching staff, acquire latest teaching techniques and also to make work life balance. Moreover, the higher authorities should also focus to adopt the international standards in appointment/ posting of teaching staff and should also maintain the pupil-teacher ratio so that the workload of teaching staff should be maintained and the quality education should be provided to the students.

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